

Class 12 Geography PYQ

Tertiary and Quaternary Activities

Fundamentals of Human Geography Chapter 6 practice pack for 2026-27

Source note

The local chapterwise PYQ sheet returned no extractable rows for this Geography FHG chapter. This pack therefore uses NCERT Chapter 6 themes and common CBSE board-style practice prompts. Use it for chapter-wise revision before full-paper practice.

One-Mark and Two-Mark Checks

- Q1. Define tertiary activities. [NCERT term • 1 mark]
- Q2. Define quaternary activities. [NCERT term • 1 mark]
- Q3. State one difference between tertiary and quaternary activities. [comparison • 2 marks]
- Q4. Why is transport called a service activity? [concept check • 2 marks]
- Q5. Name two examples of personal services. [examples • 1 mark]
- Q6. What is outsourcing? [modern service • 1 mark]
- Q7. Give two examples of quinary activities. [examples • 1 mark]
- Q8. Why are information-based services growing rapidly? [application • 2 marks]
- Q9. What is meant by medical tourism? [service sector • 2 marks]
- Q10. Name two factors that help a service centre grow. [location factor • 2 marks]
- Q11. Why are services important in urban economies? [application • 2 marks]
- Q12. State one way in which digital technology changes services. [modern economy • 2 marks]

Three-Mark and Four-Mark Questions

- Q1. Explain how tertiary activities differ from primary and secondary activities. [concept • 3 marks]
- Q2. Describe the main features of transport and communication services. [service network • 3 marks]

- Q3.** Explain the role of trade and commerce in tertiary activities. [trade • 3 marks]
- Q4.** Differentiate between personal services and professional services with examples. [comparison • 3 marks]
- Q5.** Why do quaternary activities need skilled workers and knowledge networks? [knowledge economy • 3 marks]
- Q6.** Explain the importance of information technology in quaternary activities. [IT services • 3 marks]
- Q7.** How does tourism support employment in the service sector? [tourism • 4 marks]
- Q8.** Describe any three reasons for the growth of outsourcing. [outsourcing • 3 marks]
- Q9.** Explain the difference between quaternary and quinary activities. [higher order • 3 marks]
- Q10.** Why do metropolitan cities become centres of advanced services? [urban services • 4 marks]

Five-Mark and Six-Mark Long Answers

- Q1.** Discuss the meaning and scope of tertiary activities. Explain their role in economic development. [long answer • 5 marks]
- Q2.** Explain the growth of quaternary activities in the modern world with suitable examples. [knowledge economy • 5 marks]
- Q3.** Compare tertiary, quaternary and quinary activities on the basis of nature of work, skill level and examples. [chapter synthesis • 6 marks]
- Q4.** Describe how transport, communication, trade and tourism form the backbone of tertiary activities. [service system • 6 marks]
- Q5.** Explain how outsourcing and information technology have changed employment patterns in service economies. [modern services • 5 marks]
- Q6.** Services create opportunity but also produce regional inequality. Discuss this statement with examples. [evaluation • 6 marks]

Case-Based Practice

Case 1: Services in Action

A small hill town receives visitors in summer. Hotels, guides, shops, taxis and restaurants depend on the tourist season.

Q1. Identify the type of activity shown in the case. [case question • 1 mark]

Q2. Name two services linked with tourism in the case. [case question • 2 marks]

Q3. Explain one positive and one negative impact of tourism on the town. [analysis • 3 marks]

Case 2: Services in Action

A company shifts its customer-care calls and data-entry work to another city where trained workers and internet links are available.

Q1. Name the process described in the case. [case question • 1 mark]

Q2. Why does this activity need skilled labour and connectivity? [case question • 2 marks]

Q3. Write two reasons why firms use this process. [application • 3 marks]

Case 3: Services in Action

A group of senior experts advises governments and multinational firms on policy, innovation and investment decisions.

Q1. Identify the level of service activity shown here. [case question • 1 mark]

Q2. How is this different from ordinary clerical service work? [case question • 2 marks]

Q3. Give two examples of decisions where such expertise may be used. [analysis • 3 marks]

Flow-Chart and Table Prompts

Q1. Draw a flow chart showing the movement from primary production to services, information work and decision-making services. [flow chart • 4 marks]

Q2. Prepare a table comparing tertiary, quaternary and quinary activities. [table • 5 marks]

Q3. Make a concept map of transport, trade, tourism, outsourcing and information technology services. [revision • 5 marks]

Q4. Explain how a service hub grows around transport, communication and skilled labour. [application • 4 marks]

Revision Grid

Topic	Must write	Common error to avoid
Tertiary activity	Services that support production and consumption	Calling it manufacturing
Trade and transport	Movement of goods, people and services	Listing examples without function
Tourism	Travel-based service economy	Ignoring seasonal employment
Quaternary activity	Knowledge, data, research and information work	Treating every office job as quaternary
Quinary activity	High-level decision-making and expert control	Confusing it with routine service work
Outsourcing	Contracting work to another firm or location	Missing skill and connectivity factors

Answer Map for Quick Revision

For definition questions:

- Start with service, knowledge or decision-making, depending on the term.
- Add one exact example such as trade, transport, IT, research or policy advice.
- Mention skill, connectivity or market when the question asks why the activity grows.

For comparison questions:

- Use the same basis for each activity type.
- Compare nature of work, skill level, examples and economic role.
- Close with one point on how the activity supports modern economies.