

Artificial intelligence is increasingly being used in workplaces to perform tasks previously done by humans. Is this a positive or negative development?

Sample Answer

Artificial intelligence is increasingly being used to perform tasks that were traditionally completed by employees. Although this development may cause job displacement in certain industries, I believe its overall impact is positive because it can increase productivity and allow workers to focus on more valuable activities.

One major benefit of workplace AI is increased efficiency. AI systems can process large amounts of information rapidly and perform repetitive tasks consistently. For example, businesses can use automated systems to analyse data, manage routine customer enquiries or identify patterns in large datasets. This allows employees to spend more time on tasks requiring creativity, judgement and interpersonal skills.

AI can also create new employment opportunities. As businesses adopt these technologies, they require professionals who can develop, manage and monitor AI systems. Workers may therefore have opportunities to acquire new technical skills and move into emerging occupations. However, the transition can be difficult for employees whose roles are heavily dependent on repetitive tasks. Without appropriate training, some workers may struggle to move into new positions.

Governments and employers should therefore provide retraining programmes to help employees adapt to technological changes. Rather than attempting to prevent AI adoption, policymakers should focus on ensuring that workers can benefit from new employment opportunities.

In conclusion, the increasing use of AI may eliminate some existing jobs, but it can improve productivity and create new opportunities. With adequate investment in retraining and education, I believe this is predominantly a positive development.